

Jen Show

612-470-6046 jennifer.show@gmail.com github.com/jdshow

Skills & Competencies

JavaScript	ReactJS	Drupal
MEAN Stack	Redux	Git
• mongoDB	SQL	Passport
• Express	HTML5	Google Maps API
• AngularJS	CSS3	Google Places API
• Node.js	Bootstrap	Jest
jQuery	AngularJS Material	Accessibility
ES6	AJAX	

Experience

BEST BUY

ASSOCIATE FRONT END SOFTWARE ENGINEER APRIL 2018 - PRESENT

- Contribute to agile development team
- Build and maintain code for high traffic retail application
- Optimize components to reduce load time
- Test and maintain accessibility standards
- Write unit tests, functional tests, and integration tests
- Build and deploy application to various environments
- Rolled out new, react component based application to replace legacy application
- Complete design overhaul as part of company rebranding efforts

PRIME DIGITAL ACADEMY

FULL STACK SOFTWARE DEVELOPMENT STUDENT JUNE 2017 - OCTOBER 2017

- 20-week immersive full stack software engineering program
- Built full stack solo project application using: JavaScript, MEAN Stack (mongoDB, Express, AngularJS, Node.js), Google Maps API, Google Places API, AngularJS Material, Passport
- Completed full stack pro bono application on development team using: JavaScript, SEAN Stack (postgreSQL, Express, AngularJS, Node.js), AngularJS Material, Passport

WHOLE FOODS MARKET

METRO SYSTEMS INTEGRATOR (MSI) PLAYER COACH FEBRUARY 2017 - JUNE 2017

- Provided one on one mentoring to a remote team of 20
- Collaborated with leadership across 12 regions
- Attended and participated in global summit to establish unified direction for the future
- Contributed to multiple global level projects, including creating a professional development training curriculum and rolling out project management tools
- Established standards and practices to replace legacy systems
- Worked with vendors to refine terms of service agreements
- Assisted regional Associate Coordinator with leadership duties as directed

MSI MAY 2014 - FEBRUARY 2017

- Worked with project managers and vendors to open 2 new stores, setting up all tech equipment for sales floor and back of house
- Provided tech support for multiple retail locations
- Collaborated on cross regional and global projects, including restructuring the support ticketing system interface
- Lead group training sessions for end users
- Won global 2016 Cream of the Crop award for excellent service
- Consistently provided excellent end user support in person and remotely
- Coordinated and managed projects, including developing an on boarding training guide and restructuring the internal documentation library
- Lead Subject Expert support teams of 5-10 peers providing advanced support in subject
- Rolled out ticketing system to end users
- Provided after hours on call service

STORE SCANNING SPECIALIST JULY 2013 - MAY 2014

- Provided basic end user support for technical issues
- Maintained and updated store tags and signage
- Audited sales data on sales floor

NEW PIONEER CO-OP

IT AND DATA SERVICES APRIL 2011 - AUGUST 2012

- Provided hardware, software, and network support to a diverse group of employees
- Participated in remote collaboration with other co-op tech support teams
- Practiced creative problem solving with limited resources
- Rolled out ticketing system to end users, providing regular written communication as well as face to face support
- Performed preventative maintenance duties on schedule
- Provided after hours on call service

Education & Certifications

Prime Digital Academy

Full Stack Software Engineering Certification - October 2017

University of Iowa

General Studies: Chemical Engineering & Studio Art - 1999-2002, 2007-2009

Kirkwood Community College

General Studies: Computer Hardware and Networking - 2004-2005

Certifications

CCNA Exploration: Network Fundamentals Certification - July 2009

CompTIA A+ Certification - September 2011

ITIL Foundation Certification in IT Service Management - March 2017

Community Involvement

Twin Cities Women Who Code - 2015-present

Member 2015 - 2017

Leadership team January 2018-present

Lean-In Workshop - September 2017

Learned to start and manage lean-in circles to help more people reach their goals

Monica Data for Art Workshop - September 2017

Learned about strategies and tools for merging art and tech, and participated in discussions to develop ideas for supporting artists with tech

Hack the Gap - January 2018

Built a full stack application to aid animal adoption and won prize for creativity